

Media Resources Inc. Policies & Procedures

PROCESSING FEE:

A \$9.00 processing fee is charged on each order of 1-3 videos.

SHIPPING FEE: Customers pay actual shipping charges.

U S & CANADA - UPS Ground.

INTERNATIONAL - Air Parcel Post.

Other arrangements may be requested by customer. Call for details.

PAYMENT: UNITED STATES & CANADA

Prepayment: **Money Order, Check, VISA, Master Card (US Currency)**

Billing: **Purchase Orders;** Terms: Net 30

INTERNATIONAL: Standard export terms are Prepaid in US Dollars or

Irrevocable letter of credit.

WARRANTY & RETURN POLICY:

MRI will replace **defective** videocassettes within 30 days of purchase upon receipt of defective cassette, at no cost to purchaser

If, for any reason, you are not satisfied with an MRI video tape, it may be returned for credit or refund **within 20 days of purchase**.

Call for return authorization

CLOSED CIRCUIT OR CABLE TRANSMISSION:

Certain agreements MRI has entered into prohibits transmissions of

Media Resources' Produces video tapes on **VHF, UHF, satellite cable, or cable**

TV systems. Call for Exceptions!

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